What are the system/IT requirements for GLACIER?

GLACIER and NRAtool were created to work together as an integrated, web-based totally comprehensive tax compliance system for nonresident alien tax issues. The system can be accessed from any internet-enabled computer from anywhere in the world. The system can be viewed on as many computers as needed. Both GLACIER and NRAtool are centrally updated on a regular basis — there is no software to install on your machines and nothing for your technical support team to configure or maintain. EVERYTHING resides securely on Arctic International’s servers. All an institution needs to configure or maintain is a current web browser, internet access, and a printer.

How does a GLACIER license work?

Arctic International offers a license for institutions to access and use GLACIER. The process is very simple:

■ an institution purchases a license to obtain access to GLACIER;
■ the institution is assigned an Institution ID;
■ the Institution Administrator then selects and provides the internet address, Institution ID and passwords to its foreign national population (e.g., students, scholars, professors, guest speakers, royalty recipients);
■ the foreign national logs on to the institution’s designated website, enters the ID and password, and begins completing his or her U.S. tax information collection forms;
■ alternatively, the Institution Administrator can simply collect the information from the foreign national and enter it directly into GLACIER.

Four types of licensing are available to institutions; in each case, every foreign national at an institution has an “Individual Record.” Below are the types of GLACIER licenses available:

Small Group Use — for institutions with fewer than 100 Individual Records

Medium Group Use — for institutions with 100-499 Individual Records

Large Group Use — for institutions with 500-1499 Individual Records

Unlimited Group Use — for institutions with 1500 or more Individual Records

What if I need more assistance?

Arctic International provides:

■ consulting services (including diagnostic evaluations and reviews, policy and procedure development and implementation, customized training and training materials, information collection documents, software and system review, and annual consulting service agreements);
■ workshops and training,
■ books and publications; and
tax compliance systems.

As an optional component of GLACIER, an institution may subscribe to our Online Consulting Services Agreement. A GLACIER client may send Arctic an email and a snapshot of the individual record for which there is a question, and in return, the client will receive expert tax advice for the particular situation. Clients may also access our Tax Bulletin Board and Commentary from our tax professionals — instead of receiving a mere tool, our clients receive the complete tax compliance solution.

Who is Arctic International?

Founded in 1994, Arctic International provides nonresident alien tax consulting services, training, and educational tools for organizations and individuals to make them better informed about their tax liability and compliance affairs. We focus 100% of our time on nonresident alien tax issues — our tax professionals are the country’s leading experts on these issues. In fact, when we say “we wrote the book” on these issues, we do: Nonresident Alien Tax Compliance: A Guide for Institutions Making Payments to Foreign Students, Scholars, Employees and Other International Visitors.

The book is updated each year, and serves as the primary tool for many colleges, universities, foundations, private for-profits, and all the major accounting and law firms for translating complex nonresident alien tax regulations into easy-to-use tax compliance guidelines. In addition to use by many non-profit tax managers, the Internal Revenue Service also uses our book!

Arctic International works with institutions to address their method of operation in connection with their current and potential tax liability risks and to implement a tax compliance “program” that is (i) maintained and supported by individuals who are knowledgeable and up-to-date on the current tax issues, and (ii) periodically reviewed and modified for changes in the laws or changes in the institution’s systems, personnel, and operations. All the while, it is Arctic’s goal that the tax compliance program should be handled in the most efficient and cost-effective manner possible.

Donna E. Kepley is the President of Arctic International and GLACIER, a career-long goal is now realized — to provide GLACIER, a tax solution for foreign students and scholars to fulfill their tax return filing responsibilities. With the release of GLACIER, a focus that was once realized — to provide clients and their other non-profit clients with a simple, cost-effective and comprehensive way to better understand and manage nonresident alien tax issues.

For more information:

A demo of GLACIER is available at www.arcticintl.com. Take a few minutes to experience GLACIER, then call us at 202.756.4801 to discuss any questions you may have. We are confident that once you see all GLACIER can do, you will want to get online and in compliance as soon as possible. We look forward to talking with you soon!
What is GLACIER?

GLACIER is a nonresident alien tax compliance system designed to allow institutions to efficiently and effectively collect information, make tax residency and treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS. GLACIER is an invaluable tool for institutions that host and/or make payments to foreign nationals, including:

- Large public and multi-campus universities
- Small private colleges
- Hospitals
- Foundations
- Government agencies

What can GLACIER do for you?

GLACIER allows institutions to:

- Maintain and collect tax residency information on nonresident alien tax payers;
- Distinguish tax residency and tax treaty status, and determine the applicable tax treaty for local and foreign payments;
- Prepare and submit required tax information, including Form 1042-S, to the IRS;
- Prepare and send to individuals the required tax information, including Tax Summary Reports;
- Provide a "beginning to end" solution for tax compliance.

Who is GLACIER for?

GLACIER and NRAware work individually or interactively to provide a "beginning to end" tax compliance solution. From the moment an institution invites a foreign student, scholar, guest speaker or other international visitor, GLACIER begins collecting the relevant information and determines the tax residency and tax treaty status applicable to the individual. At year-end, Forms 1042-S are created and submitted to the IRS and the foreign national. The information collected by GLACIER can be transferred into NRAware to allow the foreign national to file his or her own tax return.

What are the components of the tax compliance system?

- GLACIER: The comprehensive online tax compliance system
- NRAware: The interactive online nonresident alien tax preparation system

How does GLACIER work?

GLACIER is easy to use and easy to access. An Institution's foreign students, scholars, employees and other international visitors log in to GLACIER from any web-accessed computer — from anywhere in the world — to view their simple questions and print applicable forms.

Once the individual has completed the required questions, the individual can:

- Access the information collection process;
- Access the online nonresident alien tax forms available to him or her; and
- Print the forms to plain paper or access them electronically.

What about security?

Security is paramount at Arctic International. GLACIER and NRAware incorporate the latest security technologies, including SSL technology as banking and financial institutions do. Various levels of security allow individual access only to the appropriate sections of the system.

- GLACIER and NRAware are easy to use and easy to access.
- GLACIER and NRAware are an unprecedented level of confidence in your institution’s tax compliance solution.
- GLACIER and NRAware are an interactive, comprehensive online tax compliance system designed to allow institutions to efficiently and effectively collect information, make tax residency and treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS.

About NRAware

NRAware sends Nonresident Alien Tax Preparations is a web-based tax return preparation system designed primarily for foreign students, scholars, teachers, researchers, trainees, and other international visitors to aid in preparing U.S. federal income tax Forms 1040NR and 1040NR-EZ. For more information about NRAware, please visit www.arcticinternational.com or visit www.nraware.com.
What is GLACIER?

GLACIER is a nonresident alien tax compliance system designed to allow institutions to efficiently and effectively collect information, manage tax residency and treaty determinations, manage paperwork, maintain data, and file reports. GLACIER empowers institutions to:

■ calculate the substantial presence test to determine the individual’s residency status for tax purposes;
■ notify the Institution Administrator and/or how to update the database;
■ confirm the eligibility and intent for a tax treaty exemption;
■ process the completed forms for IRS and foreign national;
■ calculate the applicable tax treaty exemption forms and statements for the individual to simply print and sign;
■ notify the Institution Administrator of impending expiration dates;
■ provide multiple reports, including a list of individuals eligible for year-end tax treaty updates;
■ provides the Institution Administrator with a comprehensive online tax compliance system? GLACIER, designed by Arctic International, streamlines tax compliance for institutions that host nonresident alien tax issues. GLACIER is easy to use and easy to access. An Institution’s foreign students, scholars, employees and other international visitors just log on to GLACIER from anywhere in the world — to view, print, and electronically submit any applicable forms.

What is GLACIER and NRAware? Glaciers are nonresident alien tax compliance systems that provide a “beginning to end” tax compliance solution. From the moment an institution invites a foreign student, scholar, guest speaker or other international visitor, GLACIER begins the collection of the relevant information and determines the tax status and tax residency and treaty exemption status. At year-end, Forms 1042-S are created and submitted to the IRS and the foreign national. The information collected by GLACIER can be transferred into NRAware to allow the foreign national to fulfill his or her U.S. tax return filing responsibilities. Never before has tax compliance been so worry-free! Not only does GLACIER and NRAware! foster an understanding of the importance of complying with your Institution’s tax compliance requirements, the system is designed to provide the institution with the tax compliance tools it needs to manage paperwork, maintain data, and file reports. GLACIER empowers institutions to:

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■ notify the Institution Administrator and/or how to update the database;
■ confirm the eligibility and intent for a tax treaty exemption;
■ process the completed forms for IRS and foreign national;
■ calculate the applicable tax treaty exemption forms and statements for the individual to simply print and sign;
■ notify the Institution Administrator of impending expiration dates;
■ provide multiple reports, including a list of individuals eligible for year-end tax treaty updates;
■ provides the Institution Administrator with a comprehensive online tax compliance system designed to allow institutions to efficiently and effectively collect information, manage tax residency and treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS. GLACIER is an invaluable tool for institutions that host and/or make payments to foreign nationals, including:

■ large public and multi-campus universities
■ small private colleges
■ hospitals
■ foundations and other nonprofit agencies

What can GLACIER do for me?

GLACIER allows institutions to:

■ assess and maintain compliance with nonresident alien tax laws;
■ manage tax liability;
■ determine tax residency and tax treaty exemption status;
■ create an account for the individual to access GLACIER.

How does GLACIER work?

GLACIER is easy to use and easy to access. An Institution’s foreign students, scholars, employees and other international visitors just log on to GLACIER from anywhere in the world — to view, print, and electronically submit any applicable forms. GLACIER and NRAware! allow a nonresident alien tax compliance system designed to allow institutions to efficiently and effectively collect information, manage tax residency and treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS. GLACIER is an invaluable tool for institutions that host and/or make payments to foreign nationals, including: large public and multi-campus universities, small private colleges, hospitals, foundations and other nonprofit or corporate entities. Arctic International’s GLACIER and NRAware! are not cumbersome software programs filled with confusing questions and frivolous information. They’re designed to help you send shorter software to your computer annually, during tax or compliance or at issuance data. Instead, GLACIER and NRAware! together is an interaction totally compliant online tax compliance system tailored to your needs. Arctic International’s unique system is easy to use and easy to access for your foreign national wherever — from anywhere. Without a doubt, your world is about to change . . .

About NRAware!

NRAware! Online Nonresident Alien Tax Preparation is a web-based tax return preparation system designed primarily for foreign students, scholars, teachers, researchers, trainees, and other international visitors to aid in preparing U.S. Federal income tax Forms 1040A, 1040, and 1040NR-EZ. For more information about NRAware! please contact Arctic International or visit www.nraware.com.
GLACIER is a nonresident alien tax compliance system designed to allow institutions to efficiently and effectively collect information, manage tax residency and treaty determinations, manage paperwork, maintain data, and file reporting statements with the IRS. GLACIER is an invaluable tool for institutions that host and/or make payments to foreign nationals, including large public and multi-campus universities, small private colleges, hospitals, foundations, and/or government agencies.

What can GLACIER do for me?

GLACIER allows institutions to:
- achieve and maintain compliance with nonresident alien tax issues;
- manage tax liability;
- determine tax residency and tax treaty exemption status;
- provide tax information or a form to an individual;
- electronically transfer tax information;
- receive tax information;
- and interactively or independently to allow the foreign national to fulfill his or her U.S. tax return filing responsibilities.

What is GLACIER?

GLACIER and NRAware® work seamlessly together to provide a "beginning to end" tax compliance solution. From the moment an institution invites a foreign student, scholar, guest speaker or other international visitor, GLACIER begins collecting the relevant information, and determines the tax status for tax residency and treaty exemption status. After year-end, Forms 1042-S are created and submitted to the IRS and the foreign national. The information collected by GLACIER can be transferred into NRAware® to allow the foreign national to fulfill his or her U.S. tax return filing responsibilities. Although the information is more efficiently collected with GLACIER, NRAware® is the tool to use to efficiently and effectively process that information.

What is NRAware®?

NRAware® (also known as NRAware®) is a web-based tax return preparation system for nonresident aliens to prepare and file their U.S. federal income tax Forms 1040NR, 1040NR-EZ, and 1042-S. NRAware® is an invaluable tool for individuals who potentially qualify for a tax treaty exemption; individuals completing tax treaties; individuals completing the IRS Form 8850; and individuals reviewing their tax returns in their native language.

International visitors just log on to NRAware® from anywhere in the world to complete their tax returns. The system is designed to provide the individual with simple questions and print applicable forms. Once the individual has completed the appropriate questions, the system generates a Tax Summary Report for the individual to simply print and mail; pays applicable tax treaty exemptions and/or tax withholding forms and statements for the individual to simply print and mail; and prepares year-end Forms 1042-S for the IRS and foreign national; and interacts tax data into NRAware® for use in the individual's preparation of his or her income tax return.

NRAware® is a comprehensive online tax compliance system. NRAware® provides a tax return preparation system designed primarily for foreign students, scholars, teachers, researchers, trainees, and other international visitors to aid in preparing U.S. federal income tax Forms 1042-S, 1040NR, and 1040NR-EZ. For more information about NRAware®, please visit www.nraware.com or call 1-202-756-4800.

About NRAware®

NRAware® is available through the University of Virginia, the University of Florida, the University of Georgia, the University of Notre Dame, and more than 500 other colleges, universities, and nonprofit institutions in the United States.

What is a totally comprehensive online tax compliance system?

GLACIER and NRAware® work seamlessly together to provide a "beginning to end" tax compliance solution. GLACIER and NRAware® together are an incredibly powerful tool for institutions that host and/or make payments to foreign nationals, including large public and multi-campus universities, small private colleges, hospitals, foundations, and/or government agencies.

No institution allows the tax compliance systems currently offered in the market to combine the power of GLACIER and NRAware®. That's because GLACIER and NRAware®, are the only software programs filled with confusing questions and irrelevant data. That's because GLACIER and NRAware® make tax compliance so easy and less confusing.

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What can GLACIER do for me?

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- manage tax liability;
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How does a GLACIER license work?

Arctic International offers a license for institutions to use GLACIER. The process is very simple:

■ An institution purchases a license to obtain access to GLACIER;

■ the institution is assigned an Institution ID;

■ the Institution Administrator then selects and provides the institution address, Institution ID and passwords to its foreign national population (e.g., students, scholars, professors, guest speakers, royalty recipients);

■ the foreign national logs on to the institution's designated website, enters the ID and password, and begins completing his or her U.S. tax return filing responsibilities. With the release of GLACIER, a new era is now realized — to provide her clients and other non-profits with a simple, cost-effective and comprehensive way to better understand their tax return filing responsibilities. We look forward to talking with you soon!

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Who is Arctic International?

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Mr. Kaye focuses primarily on nonresident alien tax issues, and works with colleges, universities, hospitals, and other organizations to develop tax compliance programs, establish policies and procedures, provide tax training and review payment software systems. She is the author of these books regarding nonresident alien tax issues and the creator of the original nonresident alien tax training workshops attended by non profit institutions across the country. Ms. Kaye can be reached at info@arcticintl.com for more information.
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Ms. Kapley focuses primarily on nonresident alien tax issues, and works with colleges, universities, hospitals, and other organizations to develop tax compliance programs, establish policies and procedures, provide tax training and review payment software systems. She is the author of three books regarding nonresident alien tax issues and the creator of the original nonresident alien tax training workshops attended by non profit institutions across the country. Toward that end, Ms. Kapley created NRA®/ware! as a tax solution for foreign students and scholars to fulfill their tax return filing responsibilities. With the release of GLACIER, a new system is now available—to provide her clients and other non-residents with a simple, cost-effective and comprehensive way to better understand and manage nonresident alien tax issues.

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